# TORQTEK INC.

## Limited Warranty – Hydraulic Cylinders (Sliding Scale Coverage)

Effective Date: Date of Purchase.

Warranty Period: 12 Months from Date of Purchase.

Product Covered: TORQTEK Hydraulic Cylinders

### 1. Limited Warranty Coverage

TORQTEK INC. ('TORQTEK') warrants that each new hydraulic cylinder manufactured by TORQTEK is free from defects in material and workmanship under normal use and service for a period of twelve (12) months from the date of purchase by the original end user. During the warranty period, TORQTEK will repair or replace, at its sole discretion, any part found to be defective due to faulty materials or workmanship, according to the sliding scale coverage schedule shown below.

### 2. Sliding Scale Coverage Schedule

| Warranty Period | Parts Coverage | Labor Coverage |
|---|---|---|
| Months 1–3 | 100% | 100% |
| Months 4–6 | 50% | 50% |
| Months 7–9 | 30% | 0% |
| Months 10–12 | 20% | 0% |

### 3. Warranty Exclusions

This limited warranty does not cover:

• Normal wear and tear, misuse, neglect, accident, or improper installation.

• Damage resulting from contamination, corrosion, or operation beyond rated specifications.

• Products altered, modified, or repaired by anyone other than TORQTEK or its authorized representatives.

• Labor, transportation, or travel expenses incurred after the coverage period expires for each portion of the sliding scale.

• Consequential, incidental, or indirect damages of any kind.

### 4. Claim Procedure

To obtain warranty service:

1. Notify TORQTEK INC. promptly upon discovery of a defect.
2. Provide proof of purchase and product serial number.

3. Return the product, freight prepaid, to a TORQTEK authorized service facility for inspection.
4. If the claim is approved, TORQTEK will repair or replace the defective parts in accordance with the sliding scale coverage schedule.
All replaced components become the property of TORQTEK INC.

### 5. Limitation of Liability

This limited warranty is the sole and exclusive warranty provided by TORQTEK INC. No other express or implied warranties, including merchantability or fitness for a particular purpose, shall apply. TORQTEK's total liability under this warranty shall not exceed the purchase price of the product.

### 6. Governing Law

This warranty shall be governed by and construed in accordance with the laws of the state of Texas USA and if in Canada Laws of Alberta.

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